

- Orders can be assigned to drivers and an SMS text message is sent to the customer letting them know the driver is en route.
- ECR Touch allows the storage of over 100,000 customer accounts and can be fully integrated with a phone line. You are able to store multiple addresses against each entry e.g. work or home delivery.
- You can quickly and easily access a full transaction history with a repeat order function for regular customers.
- You can set up specific delivery charges and special discounts for individual customers.
- ECR Touch offers a loyalty system where customers can accumulate points and then use them for discount.
- A map can be printed at the click of a button if the driver is unsure of the address.

INTEGRATED SMS SUPPORT



CUSTOMER MANAGEMENT

ECR Touch Version 1.5.8.7 Date Released: 11/06/12

Customer Module

Name: Search Auto Create

Address: Settings Utilities Notes Profile

Address: Invoice / Payment History Print Address Label

Town: Add a New Address Address List

Country: Area: List X

Post Code: Group: List

Mobile: Land Line: Account Balance:

Email:

Q W E R T Y U I O P 7 8 9

A S D F G H J K L Enter 4 5 6

\ Z X C V B N M / * + 1 2 3

" & @ % SPACE : , - _ 0 00 .

Exit

DRIVER MANAGEMENT

ECR Touch Version 1.5.8.7 Date Released: 11/06/12

10/06/2013 15:01:17 Clerk: John Store No: 001 Server - Online Receipt Printer: On-line

Select Driver

Bob The stg

Delivery: List Unallocated Orders

Area: All Areas List Filter by Date

Name: Address: Search

Created on Area Not Customer Address Items Value Tot

Number of Orders: 0 SubTotal Orders: £0.00

Delivery Charges: £0.00

Total: £0.00

A4 Report Keyboard Off Exit

TRANSACTION HISTORY

Transaction History

Transaction Recall: CHRIS RODGERS

Invoices / Credit Notes Payments Adjustments

Specific Date: Item Search

Month: ALL MONTHS

Time & Date	Type	Reference	Value
07/03/2012 15:01	Epos Invoice	001-000002	24.00
07/03/2012 15:07	Epos Invoice	001-000008	12.00
07/03/2012 15:07	Epos Invoice	001-000029	24.00
08/03/2012 09:09	Epos Invoice	001-000030	34.00
19/03/2012 15:43	Epos Invoice	001-000032	25.50
20/03/2012 09:32	Epos Invoice	001-000033	28.00
20/03/2012 13:39	Epos Invoice	001-000034	42.00
20/03/2012 13:45	Epos Invoice	001-000035	51.70
22/03/2012 11:50	Epos Invoice	001-000036	23.50
01/04/2012 11:52	Epos Invoice	001-000037	51.75
03/04/2012 12:21	Epos Invoice	001-000038	15.50
03/04/2012 15:50	Epos Invoice	001-000040	40.00
16/04/2012 12:12	Epos Invoice	001-000044	40.00
20/04/2012 13:21	Epos Invoice	001-000045	20.75
30/04/2012 12:21	Epos Invoice	001-000047	25.75
15/05/2012 08:55	Epos Invoice	001-000049	48.00
22/05/2012 12:17	Epos Invoice	001-000051	25.75

Transaction Value £27.25

Repeat Refund Save as PDF Print Invoice Print Receipt

Invoice Total: £331.89 Cr. Note Total: 0.00 Adjustment Total: 0.00

Exit

EASY ORDER CUSTOMISE

ECR Touch Version 1.5.8.7 Date Released: 11/06/12

Single Double Treble Less Without Quarter 1 2 3 4

STARTERS MAINS PIZZA MEDIUM PIZZA LARGE PIZZA DRAUGHT TALE

SOFT DRINKS Add On / Take Off SOFT DRINKS SPLIT BULL

BQ SAUCE KETCHUP MAYONNAISE SWEET CHILLI SOUR CREAM & CHIVE ONIONS

BACON CHICKEN PEPPERONI MOZZARELA CHORIZO

NO SALE CANCEL SALE ITEM REFUND CUSTOMER CHARGE ACCOUNT PAY ACCOUNT

MANAGER SPICY SAUSAGE 7.10 HAWAIIAN 2.00 2.40 21.20 12" IMOLA 2.00 @ 11.00 23.00 IMOLA 7.00

Review Void Note Qty - +

£10 7 8 9

£20 4 5 6

£50 1 2 3

PAY CLR

CREDIT CARD SEND ORDER